

HRT Solutions

Hospitality Training Resource List

All prices listed are GST inclusive. Training items can be purchased separately or as training programme packages. Postage and handling charges will apply for all orders. See the product order form for postage and handling charges. **Order form on Page 4.**

Items

Prices

Hospitality Core Units Text Book

\$35.00



Training Resources

Powerpoint Presentations

\$55.00 each

- THHCO01B Hospitality Industry Knowledge
- THHCOR01B Working with Customers and Colleagues
- THHCOR02B Hospitality as a Socially Diverse Environment
- THHCOR03B Hospitality Health, Safety and Security Procedures
- THHGHS01B Workplace Hygiene



Overhead Presentations

THHCO01B Hospitality Industry Knowledge (20 slides in set)

\$50.00 B&W

\$94.50 colour

THHCOR01B Working with Customers and Colleagues

\$74.00 B&W

(33 slides in set)

\$142.50 colour

THHCOR02B Hospitality as a Socially Diverse Environment

\$36.00 B&W

(13 slides in set)

\$62.50 colour

THHCOR03B Hospitality Health, Safety and Security Procedures

\$51.00 B&W

(21 slides in set)

\$94.50 colour

THHGHS01B Workplace Hygiene (21 slides in set)

\$51.00 B&W

\$94.50 colour

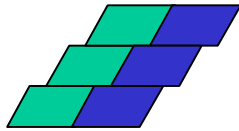
Picture Scenarios (set of 6)

\$42.00

- Restaurant Service
- Housekeeping
- Dealing with people from another culture
- Gaming
- Bar Service
- Customer Service

02/2004

HRT Solutions Pty Ltd
Human Resource & Training Solutions
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www.hrtsolutions.com



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Training Games

- Occupational Health & Safety **\$48.00**
- Hygiene **\$48.00**
- Customer Service **\$33.00**

Extra Game Boards **\$17.00**
Extra Game Cards **\$24.00 (set of 40)**



Article Activities (set of 5)

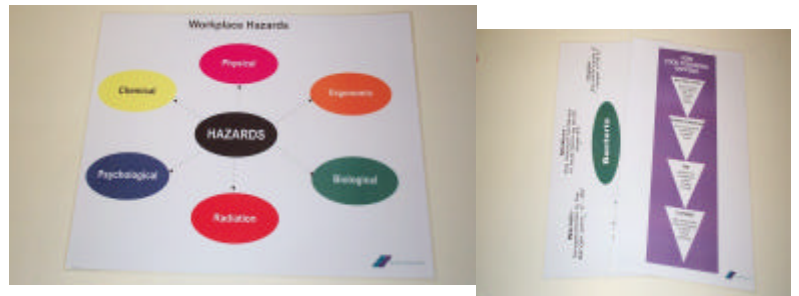
- Human Resource Management
- Conflict Resolution
- Customer Service
- Responsible Conduct of Gambling
- Responsible Service of Alcohol
- Travel Industry
- Hospitality Industry
- Smoking
- Industrial Relations

\$25.00

Wall Charts

- Customer Service Skills
- Interpersonal Skills
- Communication Skills
- Team Work Skills
- Complaint Handling Skills
- Proactive Customer Service Skills
- Hazards
- Bacteria
- Food Poisoning

\$20.00 each



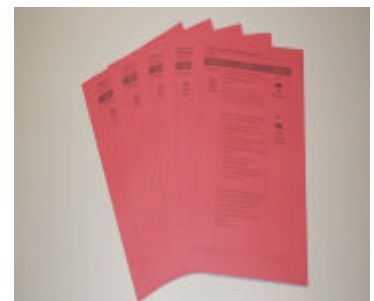
Cue Cards - Set of 15

- Discussion Cards x 5
- Scenario Cards x 5
- Role-Play Cards x 5

\$69.50

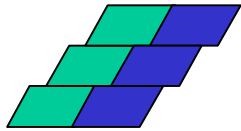
Training Session Plans **\$38.50 each**

THHCO01B Hospitality Industry Knowledge
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Training Programme Packages (individual) \$120.00

The packages are comprehensive and contain all essential components for delivering a training programme. Training programme packages include:

- Text book x 1
- Powerpoint display x1
- Session plan x 1
- Handouts
- Activities
- Suggested additional training aids list (if applicable)

Training Programme Packages (complete set) \$450.00

The complete training resource package contains:

- Text book x 1
- Powerpoint display x 5
- Session plan x 5
- Handouts
- Activities
- Suggested additional training aids list (if applicable)

Customised Training Resources

HRT Solutions can develop training programmes and accompanying resources that suit your needs. Discuss your training requirements with us today.

Previewing the Resources

If you would like to preview the resources before purchasing please contact Jennifer Chiplin by either phone or email at HRT Solutions.

If you require any further information on our training products please do not hesitate to contact us.

